

WILLIAM H. GREER, JR.
6401 BROOKSIDE DRIVE
CHEVY CHASE, MARYLAND 20815-6648

April 7, 2009

Mr. Bob Kinzie
Kinzie Backup Generator Systems
8513 Meadowlark Lane
Bethesda MD 20817

Mr. Matt DeMulder
Home Improvement LLC
11821 Idlewood Rd.
Silver Spring MD 20906

Re: 6401 Brookside Drive, Chevy Chase MD

Dear Messrs. Kinzie and DeMulder:

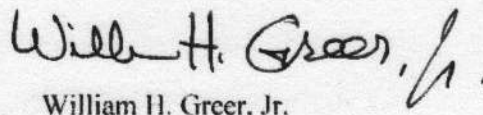
Last evening a violent thunder/lightening storm hit our Chevy Chase area, knocking out electrical power to our house and the surrounding neighborhood.

Working together, you installed Generator Model ONAN 12.OGSAA at our house in September 2008. This was the first occasion since installation that the power had gone off.

When the darkness hit, I wondered whether the generator would really work for us. To my delight, within 15 seconds, the lights came back on and your system was in perfect operation. The power stayed on through your generator until Pepco restored electricity to the neighborhood and us.

We are very grateful and we thank you both for a job well done.

Very truly yours,


William H. Greer, Jr.